Improving Quality in Education - a Real Challenge – A Study to Improve Quality Education in BSSS Campus

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ABSTRACT

What does quality means in the context of education? Do the faculty as well as students of the present day understand the real meaning of Quality with the existing complex system of education or for them it's simply a Job. We boast of our young brains. Have we ever analyzed our learning curves? India could not make it to any significant headway in the worlds ranking of its institutions as per the reports of The Times Higher World University ranking 2015-16. Through this paper the authors have tried to identify the few factors contributing to law Quality in Education. A survey was conducted to identify the level of agreement by students as well as teachers of our institution in this regard. The same elements identified were utilized to find the opinion from teachers as well students.

Key words: Quality education, Higher education, digital Learning,

I INTRODUCTION

Quality in education testifies the intricacy and complicated nature of the Higher Education system. Quality Education includes the learners, the environment, the content, the process and also the outcomes linked to a positive involvement in the society. Defining the quality and explaining quality assurance schemes existing in the higher education has become extremely complex proposition. The main reason behind being that there are many variables affecting any scheme that gets implemented. The Robbins Report of 1963, Higher Education in the UK has undergone major expansion. It emphasized on a change from an elite to a mass system.

The Higher Education system has been tilled now found to be very neutral to the skill deficit problems within our country. The demographic dividend of India indicating the potential to become youngest nation by the year 2020 indicates a severe challenge due to lack of basic skill development programme at school and higher education levels But what does Quality in Education actually mean?

II REVIEWS

Quality education accounts the global influences as per Motala,2000; and Pipho, 2000, Quality means including relevancy of stakeholders. (motala,2000; Benoliel,O'Gara & Miske,1999).

Self assessments offers quality education.(Glasser, 1990).Studies have found that a relationship of class size is not always consistently been linked to student achievement .(Rutter,1979). Constructive discipline and reinforcement of positive behavior speak a seriousness of purpose to students (Craig, Kreft & Du Plessis, 1998)

III RESEARCH METHODOLOGY

A sample size of 152 from "The Bhopal School of Social Sciences" were asked to evaluate the college on the basis of 18 items. The data was collected, coded, edited and analyzed .The output was generated with the help of SPSS.

| | | Ν | % | |
|---|-----------------------|-----|-------|--|
| Cases | Valid | 151 | 99.3 | |
| | Excluded ^a | 1 | .7 | |
| ·' | Total | 152 | 100.0 | |
| a. Listwise deletion based on all variables in the procedure. | | | | |

Table 1Case Processing Summary

| Tabl | le 2 |
|-------------|------------|
| Reliability | Statistics |

| Cronbach's Alpha | N of Items |
|------------------|------------|
| .824 | 15 |

| | Mean | Std. Deviation | Ν |
|-----------------------------|------|----------------|-----|
| Safe environment | .95 | .211 | 151 |
| Ambience | .90 | .300 | 151 |
| Infrastructure | .84 | .367 | 151 |
| Regular class | .83 | .379 | 151 |
| Strength | .81 | .395 | 151 |
| Discipline | .85 | .354 | 151 |
| Behavior of Teacher | .85 | .361 | 151 |
| Well managed class | .77 | .423 | 151 |
| Competency of the Teacher | .82 | .384 | 151 |
| Participative Class | .77 | .419 | 151 |
| Teacher Feedback | .84 | .367 | 151 |
| Relevant ,upgraded syllabus | .79 | .405 | 151 |
| Uniqueness of Syllabus | .62 | .488 | 151 |
| Skill Development | .75 | .435 | 151 |
| Life Skills | .76 | .428 | 151 |

Table 3Item Statistics

Table 4KMO and Bartlett's Test

| Kaiser-Meyer-Olkin Measure of Sampling Adequacy. | | | | .752 |
|--|---------------|----|--------------------|---------|
| Bartlett's | Test | of | Approx. Chi-Square | 628.985 |
| Sphericity | Sphericity df | | | |
| | | | Sig. | .000 |

Communalities Initial Extraction Safe Environment 1.000 .683 Ambience 1.000 .682 Infrastructure 1.000 .389 Regular class 1.000 .592 Strength 1.000 .558 Discipline 1.000 .522 Behavior of teacher 1.000 .525 Well managed class 1.000 .504 Competency of the teacher 1.000 .427 Participative class 1.000 .402 Teacher Feedback 1.000 .553 Relevant ,upgraded syllabus 1.000 .560

Table 5

| Uniqueness of syllabus | 1.000 | .577 |
|------------------------|-------|------|
| Skill development | 1.000 | .759 |
| Life skills | 1.000 | .735 |

Extraction Method: Principal Component Analysis.

| Initial Eigenvalues | | Extraction Sums of Squared Loadings | | Rotation Sums of Squared Loadings | | | | |
|---------------------|------------------|-------------------------------------|-------|-----------------------------------|------------------|-------|---------------------------------|------------------|
| Total | % of Variance | Cumulati ve % | Total | % of Varianc e | Cumulativ e % | Total | % of V ari an ce | Cumulati ve % |
| 4.443 | 29.618 | 29.618 | 4.443 | 29.618 | 29.618 | 2.742 | 18 .2 78 | 18.278 |
| 1.702 | 11.346 | 40.964 | 1.702 | 11.346 | 40.964 | 2.536 | 16 .9 09 | 35.188 |
| 1.262 | 8.416 | 49.380 | 1.262 | 8.416 | 49.380 | 1.772 | 11 .8 12 | 46.999 |
| 1.061 | 7.072 | 56.451 | 1.061 | 7.072 | 56.451 | 1.418 | 9. 45 2 | 56.451 |
| .966 | 6.437 | 62.889 | | | | | | |
| .859 | 5.725 | 68.614 | | | | | | |
| .758 | 5.052 | 73.665 | | | | | | |
| .736 | 4.904 | 78.569 | | | | | | |
| .668 | 4.453 | 83.023 | | | | | | |
| .589 | 3.930 | 86.952 | | | | | | |
| .573 | 3.817 | 90.769 | | | | | | |
| .477 | 3.179 | 93.948 | | | | | | |
| .407 | 2.712 | 96.660 | | | | | | |
| .273 | 1.818 | 98.478 | | | | | | |
| .228 | 1.522 | 100.000 | | | | | | |

Table 6Total Variance Explained

Extraction Method: Principal Component Analysis.

| | | I. I | | | | |
|-----------------------------------|-----------|--|------|------|--|--|
| | Component | | | | | |
| | 1 | 2 | 3 | 4 | | |
| safe environme nt | .471 | 274 | 288 | .551 | | |
| ambience | .498 | .369 | 216 | .502 | | |
| infrastructu re | .541 | 213 | 210 | .083 | | |
| regular class | .482 | .504 | 166 | 279 | | |
| strength | .325 | 022 | .671 | .046 | | |
| discipline | .596 | .381 | 102 | .105 | | |
| behavior of teacher | .609 | .278 | .268 | .070 | | |
| well managed class | .485 | 191 | .480 | 045 | | |
| component teacher | .554 | .342 | 047 | .027 | | |
| participativ e class | .479 | .358 | 069 | 199 | | |
| teacher feedback | .431 | 234 | .430 | .356 | | |
| relevant ,upgraded syllabus | .652 | .001 | .056 | 362 | | |
| uniqueness of syllabus | .717 | 105 | 010 | 225 | | |
| skill developme nt | .625 | 526 | 252 | 165 | | |
| life skills | .571 | 587 | 200 | 158 | | |

Table 7 **Component Matrixa**

Extraction Method: Principal Component Analysis. a. 4 components extracted.

Table 8 **Rotated Component Matrixa**

| | Component | | | | | | |
|-----------------------------|------------------------------|-----------------------------|--------------------------|--|--|--|--|
| | 1 Classroom Discipline | 2 Overall Development | 3 Teacher Feedback | 4 Safe Environment with ambience | | | |
| Safe envir onm ent | | | | .726 | | | |
| Amb ience | | | | .681 | | | |
| Infra struc ture | | .504 | | | | | |
| Regu lar class | .761 | | | | | | |

| Stren gth | | | .738 | |
|---|------|------|------|--|
| Disci | .632 | | | |
| Beha vior of teach er | .534 | | | |
| Well mana ged class | | | .641 | |
| Com peten cy of the teach er | .592 | | | |
| Parti cipat ive class | .621 | | | |
| Teac her feed back | | | .648 | |
| Rele vant, upgr aded sylla bus | .507 | | | |
| Uniq uene ss of sylla bus | | .562 | | |
| Skill devel opm ent | | .855 | | |
| Life skills | | .846 | | |

Extraction Method: Principal Component Analysis. Rotation Method: Varimax with Kaiser Normalization.

a. Rotation converged in 7 iterations.

| Component Transformation Matrix | | | | | |
|---------------------------------|------|------|------|------|--|
| Component | 1 | 2 | 3 | 4 | |
| 1 | .632 | .585 | .399 | .316 | |
| 2 | .715 | 683 | 146 | .019 | |
| 3 | 115 | 318 | .890 | 305 | |
| 4 | 276 | 300 | .165 | .898 | |

| Table 9 | |
|----------------------|-------------|
| Component Transforma | tion Matrix |
| 2 | 3 |

IV ANALYSIS AND DISCUSSION

The reliability tests for the variables were also conducted and Cronbach's Alpha value for 15 items was obtained as 0.824.

The Correlation matrix shows the value of Determinant as 0.013. (0.013>0.0001) and the value for KMO is 0.752 for 15 items and 0.000 a significance. In communalities none of the extraction part shows values less than) 0.30 indication a good sample size.

The total variance explained indicates that four factors contribute to 56.451% of cumulative variance [rotation sum of squared loadings]. From the rotated component matrix, Factor 1 includes regular class, discipline, teachers' behavior, competency of the teacher, participative classes and upgraded syllabus., Factor 2 includes infrastructure uniqueness of the syllabus, skill development and life skills, Factor 3 includes strength of class, well managed class room and teacher's feedback and Factor 4 includes safe environment and ambience. The four factors are named as :-

- (i) Classroom Discipline
- (ii) Overall Development
- (iii) Teacher Feedback
- (iv) Safe Environment with ambience

Limitations of the study: The respondents from the teachers could not be assessed as more than 95% of the teachers surveyed had the only one answer "Yes".

V SUGGESTIONS AND CONCLUSIONS

This study was interesting as we concentrated on our own institution. Further this study helped us to find out the areas in which the college can focus for improving the quality of Education.

The vision of higher education should be to contribute to the development of learning society. The Government of India though have started e-Learning modules in school to improve and standardize quality of education a constant feedback is also a need of the hour to evaluate the effectiveness of these modules.

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